



## **Membership Terms & Conditions**

1. 2018 Annual Membership packages are valid for one year from the date of purchase.
2. For avoidance of doubt, Membership does not cover entrance to ticketed events held at Dreamland.
3. For avoidance of doubt, Membership discounts on food, drinks and retail does not cover all products. Only selected products shall be discounted.
4. Details of ticketed events will be available on the Dreamland website and the Amusement Park may be closed to the general public on these days. Please check the website for opening dates and times [www.dreamland.co.uk](http://www.dreamland.co.uk).
5. Membership cards are non-transferable and are strictly for the use of the named person only. Proof of identification may be requested. You must not allow anyone else to use your card or Membership number. If you allow your card to be used by any other person, your Membership will be cancelled without refund of any Membership Fees or Activation and/or Joining Fees; no further or future applications for Membership will be accepted for a minimum of 12 months. Future eligibility for Membership will be reviewed at least annually upon request.
6. The management reserve the right to withdraw the membership card(s) should they feel they are being misused or if any person engages in any form of threatening or abusive behaviour or is perceived to present a risk to any park user. Your Membership will be cancelled without refund of any Membership Fees or Activation and/or Joining Fees; no further or future applications for Membership will be accepted for a minimum of 12 months. Future eligibility for Membership will be reviewed at least annually upon request.
7. Membership packages cannot be re-sold, exchanged or refunded. To alter or deface the membership card in any way will render it void.
8. If you have been in the park and decide on the day that you wish to become a member, Dreamland will refund you the price of one wristband per person and take it off the cost of your membership package. A receipt must be shown to obtain your refund.
9. The park will be closed at certain times of year for ride maintenance or due to weather. Please check the Dreamland website before coming [www.dreamland.co.uk](http://www.dreamland.co.uk).
10. Dreamland will make every effort to ensure as many rides and attractions are open at all times. Dreamland cannot commit to operating all advertised

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rides and attractions every day and will endeavour to publicise any changes to the line-up as soon as reasonably possible.

11. Dreamland reserves the right to amend ticket and membership prices at any time without prior notification to ticket holders, guests and members.

12. Dreamland reserves the right to change the operating hours of the park on a daily basis at the discretion of the management.

13. A child or children under the age of 14 must be accompanied by an adult aged 16 years or over or will be refused entry to the park. Once inside the park the child(ren) must remain under the supervision of an adult at all times. In the interests of safety and security, Dreamland reserves the right, in its absolute discretion to change the age restrictions referred to in this condition, without any prior notification.

14. Dreamland members may skate for free in the Roller Room. However, please note, this is done on a first come first served basis due to capacity. All children under the age of 14 must be accompanied by an adult when skating in the Roller Room. Please see Roller Room full Terms & Conditions with regards to use of the Roller Room.

15. Members are entitled to free parking in the Arlington Car Park (excluding the months of July and August). Please see Arlington Car Park full Terms & Conditions. Management reserves the right, in its absolute discretion to change restrictions referred to in this condition, without any prior notification.

16. If your Dreamland Membership card is lost or stolen please let us know straight away so that we can cancel your card and issue you with a new one. Please note, there is a small administrative charge for replacement cards.

17. By becoming a Member your personal data will safely be stored by Dreamland Margate for membership purposes only. This is necessary to provide you with the service you are paying for. When your Membership expires, you will be contacted to see if you wish to renew and if you choose not to do so your data will be deleted from our systems.